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COVER NOTE

From:	Presidency
To:	Delegations
Subject:	Conference on the Future of Europe - note on platform moderation

Delegations will find attached a note sent to the Executive Board of the Conference on the Future of Europe on the platform moderation.

NOTE TO THE ATTENTION OF THE EXECUTIVE BOARD OF THE CONFERENCE ON THE FUTURE OF EUROPE**Platform Moderation**

The platform is moderated by a Moderation Team from Open Source Politics under a contract with the European Commission. The Team is working under the supervision of the Common Secretariat on behalf of the Executive Board of the Conference. Moderation takes place in accordance with the [Conference Charter](#) and the [Rules of participation](#). The team reviews content on the platform after it has been posted. No prior moderation takes place. When a contribution is hidden, the users will receive a message from the Moderation Team explaining the reason for this action. The Moderation Team brings cases that require further discussion to the attention of the Common Secretariat. Details on the moderation principles and process are addressed in the [Frequently Asked Questions](#) section of the platform.

	<i>Total</i>	<i>Hidden</i>	<i>Share of total</i>
<i>Ideas</i>	7,137	272	3.8%
<i>Comments</i>	13,146	249	1.9%
<i>Events</i>	2,084	142	6.8%

State of moderation, September 8 - 16.00 (source: futureu.europa.eu & OSP Moderation Table).

*When it comes to **ideas**, about 80% of those hidden are hidden for reasons such as duplicate postings, lack of concrete proposal, spam, containing personal information or an inadequate related image. As in the first few months, less than 20% of the ideas are hidden for reasons of offensive content.*

*When it comes to **comments**, over half of those hidden were hidden due to the wrong browsing language being selected by the user, preventing the automatic translation from working properly (this has been in particular a problem at the beginning and is rarely the case now), including personal information, or duplicate posting across multiple different ideas/events or spam. Less than 40% of hidden comments were hidden due to their offensive nature - the ones that have been hidden for an offensive nature have for example included attacks or insinuations based on race, creed or lack thereof, and ethnic origin or insults of other users.*

*When it comes to **events**, the vast majority of events are hidden for reasons of duplicate posting or incomplete event information or per organisers' requests.*

A user is blocked from the platform after serious and repeated violations of the Conference Charter and the Rules of Participation and after two warnings. Four users have been blocked since the start of the Conference. Users can ask to be readmitted if they commit to respect the Charter and the Rules of Participation.

Annex: Examples of moderated content

Examples of moderated content

An example of content considered lacking a concrete proposal includes the following contribution, posted as an idea in the topic 'EU in the World':

'The world is in the EU Immense shame to see this Europe that only a few years ago barred the entry of Europeans, now playing the role of good humans, with the English laughing at European space, and us always holding out our hands to the Anglo-Saxon Empire. A lot of respect for our values, and for what we have to go through, for every day to say that we are from Europe.'

Other examples include contributions constituting an advertisement while lacking a concrete proposal, such as the following:

'Sustainable, recyclable, biodegradable packaging - (tube refill) for private and industrial use We, Claudia & Robert, founded Be Awareness Refill Tube, a sustainable, recyclable, biodegradable, plastic-free night fill tube packaging simple in design and handling, for right as well as left handers, different sizes, colors and shapes designs. Made from sustainable materials. For industrial and private customers. Patent pending. Web: www.be-awareness.com.'

Examples of content considered offensive in ideas include: *in the context of a suggestion to ban meat from ritual slaughter referring to 'The followers of the pedophile prophet are big bastards'; in the context of suggestions on death penalty for trans-genders 'There is a death penalty applied to transgenders in Saudi Arabia. and I am low-key diggin' it. I think it could be a great way to clear out all the filth in our society today. any thoughts?'; in the context of criticism of the institutions 'only respectable solution that the European people would agree to, would be the immediate hanging of all Members of European Parliament from the Atomium in Brussels's.'*

Examples of hidden comments include: *in the context of migration 'But those who clearly want to make Europeans homeless within Europe need to be removed for the survival of the majority.'; in a discussion between users 'What I want to say is: you are an idiot, who knows nothing about international issues, but is still talking about the headscarves'; in the context of use of language 'So the brits and americans won that means we speak english unless you want to have ww3 and resettle the matter. do you?'; in the context of migration: 'After that, the countries of origin do not want to take them back, so low passage by plane, and GO without parachute...'*